Your Century Connection

Connecting with family and friends during the COVID-19 pandemic has been one of the most difficult and painful challenges for our Century Park residents across the country. That's why we're excited to provide connection spaces for residents to meet face to face through plexiglass panels while still minimizing the continuing risk of exposure to the virus. We recognize that this will not resolve all the frustration of physical separation, but it represents a step toward more fulfilling interactions especially during inclement weather. Our community staff will provide oversight to ensure safety measures are followed, and any visitor who disregards those safety measures will be asked to leave the premises immediately.

Pre- Visit:

- Schedule a visit with your loved one by contacting a Century Park Community, and staff will let you know where to come to be screened and the time of your pre-scheduled visit. No impromptu visits will be allowed at this time unless there is an emergency and a special accommodation has to be made.
- Visits will be limited to two people at a time to allow for social distancing.
- Visits will be limited to 30 minutes.
- Please wear a mask (please cover your nose and mouth at all times).

During the Visit:

- Once seated in front of the plexiglass, your mask cannot be removed.
- No items may be passed through or around the plexiglass at any time. Any items for the resident must be dropped off according to the established protocol.
- Visitors may not touch or go around the plexiglass at any time. This action could risk exposure to associates and residents.

Post Visit:

- Upon conclusion of the visit, visitors will be asked to wipe down the area and use hand sanitizer provided before departing the community.
- If you become ill or learn you had contact with someone who tested positive for COVID-19 following your visit, you will need to contact the community for contact tracing measures per our screening and visitation guidelines.